



# INTEGRATION 21<sup>st</sup> CENTURY INTERNATIONAL SUMMER SCHOOL

## **Terms & Conditions of Enrolment:**

### **Summer courses for students aged 6-18, parents and teachers**

*Academic year 2018-19*

Upon registration for a course (which means payment of at least the booking deposit as provided in Clause 3) enrolling students and their parents (or where applicable legal guardians) are bound by the following terms and conditions ("this Contract").

***The enrolling student and where applicable their parents or legal guardians must ensure that they fully understand the terms of this Contract, which is written in English, (and, if necessary, take appropriate advice to enable them to do so) before they become bound by its terms under Clause 3.3.***

***If the Student is aged over 18 at the time of entering into this Contract, they do so themselves or by their duly authorised agent acting on their behalf (although the Student shall be the party to this Contract). If the Student is aged under 18 at the time of entering into this Contract, a parent or legal guardian must enter into this Contract on the Student's behalf.***

#### **1. Particulars**

1.1 Integration 21st Century d.o.o. will share the general facilities of the Campuses with Campus staff and students, other summer school students, other summer school organisations and Campus conference delegates.

1.2 The Student shall provide Integration 21st Century d.o.o. with their full name, address and date of birth, together with any special medical, accommodation, educational or dietary requirements, and any other information requested by Integration 21st Century d.o.o. promptly on demand and in any event not later than 45 days prior to the start date of the Course.

#### **2. Variations**

Save as otherwise expressly provided in this Contract no variation to this Contract shall be binding unless agreed in writing between Integration 21st Century d.o.o. (acting by a director of the company) and the Student.

#### **3. Booking deposit**

3.1 The Student shall pay to Integration 21st Century d.o.o. a non-refundable deposit of:

(a) at least 595.00 Euro for each and every course, the duration of which is 14 days or fewer, to which this Contract applies; or

(b) at least 1,195.00 Euro for each and every course, exceeding 14 days in duration, to which this Contract applies; in order to secure their registration for the course or courses booked.

3.2 This Contract is conditional upon the payment by the Student to Integration 21st Century d.o.o. of a non-refundable deposit in the amount referred to in Clause 3.1 which deposit shall not be repayable under any circumstances. By paying the deposit the Student communicates their acceptance of this Contract.

3.3 Upon receipt of such deposit by Integration 21st Century d.o.o. from the Student or on the Student's behalf this Contract shall come into and be of effect.

#### **3B. Payments**

3B.1 Any payment made by the Student (or on the Student's behalf) to Integration 21st Century d.o.o. shall be made by bank transfer, bank draft or credit card transaction (made by the card holder) only.

3B.2 The Student is responsible for covering any applicable bank charges when making payments to Integration 21st Century d.o.o.

#### **4. Balance payment**

4.1 The sum of 100% of any monies owing to Integration 21st Century d.o.o. (including but not limited to the balance of any Course fees) shall be paid by the Student or on the Student's behalf to Integration 21st Century d.o.o. not later than 45 days before the start date of the Course.

4.2 If any amount remains unpaid after its due date, the Student shall pay to Integration 21st Century d.o.o. in addition interest thereon at 5 percent compounded and added to capital per calendar month (or part thereof) from the due date until the date of payment (irrespective of whether the date of payment is before or after any judgment or award in respect of

the same) without prejudice to any other rights or remedies of Integration 21st Century d.o.o.

4.3 All payments shall be made by the Student or on the Student's behalf without set-off or deduction of any kind in Croatian Kunas and/or by transfer to such bank account as Integration 21st Century d.o.o. may from time to time notify to the Student.

4.4 Prices are subject to change and reasonable notice will be given of any such change. Integration 21st Century d.o.o. reserves the right to make changes to Course fees to take account of error, omissions, or other factors beyond Integration 21st Century d.o.o.'s reasonable control.

4.5 In the event that the Student registers less than 45 days before the start date of the Course they shall pay on registration the full amount of the Course fees.

**4B. Your right to cancel within 14 days**

4B.1 The Student has the right to cancel this Contract, without giving any reason, within 14 days of its coming into effect in accordance with clause 5.2 ("Cancellation Period").

4B.2 To exercise the right to cancel, the Student shall inform Integration 21st Century d.o.o. of their decision to cancel this Contract by a clear written statement sent by email to [admin@integration21.hr](mailto:admin@integration21.hr), or by post to Draznikova Ulica 66, Zaton-Nin, 23232, Croatia. The Student may use the model cancellation form available on the website of Integration 21st Century d.o.o., but it is not obligatory to do so.

4B.3 To meet the cancellation deadline, it is sufficient for the Student to send their communication concerning their exercise of the right to cancel before the Cancellation Period has expired.

4B.4 If the Student cancels this Contract, Integration 21st Century d.o.o. shall reimburse to the Student all payments received from them. The reimbursement shall be made without undue delay, and not later than 14 days after the day on which Integration 21st Century d.o.o. receives the Student's decision to cancel this Contract. Integration 21st Century d.o.o. shall make the reimbursement using the same means of payment as the Student used for the initial transaction, unless the Student has expressly agreed otherwise; in any event, the Student will not incur any fees as a result of the reimbursement.

4B.5 If the Student requested that the performance of services begin during the Cancellation Period (including by booking a course which commences during the Cancellation Period), the Student shall pay Integration 21st Century d.o.o. an amount which is in proportion to the services which have been performed up to the point at which Integration 21st Century d.o.o. receives the Student's communication of cancellation of

this Contract, in comparison with the full coverage of the Contract.

**5. Cancellations, terminations and refunds not falling within Clause 4B**

This Clause shall apply to any cancellation by the Student not falling within Clause 4B and shall be without prejudice to that clause. No purported cancellation shall be of effect unless given in writing (by email to [admin@integration21.hr](mailto:admin@integration21.hr), or by post to Draznikova Ulica 66, Zaton-Nin, 23232, Croatia) in legible and unambiguous English. Any such cancellation shall be of effect only from the date of actual receipt by Integration 21st Century d.o.o. and shall be on the following terms:

**5.1 Booking deposit**

No refund of the booking deposit paid under clause 3 will be made under any circumstances.

**5.2 Cancellations before start date**

For the remaining balance of the course fees, the following terms shall apply:

Period before start date	% refund
120 days +	100
90-119 days	50
45-89 days	10
0-44 days	0

All refunds shall be net of any foreign exchange losses and net of any credit card or other banking or transfer charges and of any similar expenses incurred by Integration 21st Century d.o.o. as well as after deduction of a management charge of 85.00 Euro.

**5.3 Cancellation by Integration 21st Century d.o.o. before the start date**

Integration 21st Century d.o.o. reserves the right to cancel/ or alter the Course owing to insufficient demand or where other factors beyond Integration 21st Century d.o.o.'s reasonable control necessitate it. If such cancellation does not fall within the circumstances provided for in Clauses 10 and 11, Integration 21st Century d.o.o. shall refund to the Student any Course fees paid.

**5.4 Visa rejections**

The Student is referred to Clause 19 for terms in relation to visa rejections.

## 5.5 Insurance

The Student is referred to Clause 18 for terms in relation to insurance.

## 5.6 Postponement

The Student may not postpone their registration or carry forward their fees paid to a subsequent course at a later date. For the avoidance of doubt, this Clause 5.7 shall remain applicable whatever the reason given for requesting a postponement or carrying forward of Course fees paid including (but without prejudice to the generality of the foregoing) illness arising before or during the Course.

## 5.7 Cancellation before the Course for medical reasons

In the event of the Student becoming ill before the start date of the Course and being unable to attend the Course or any part of it in consequence thereof, no refund of any fees will be made save as provided in Clauses 5.1 and 5.2 above. For this reason the Student is strongly advised to take out insurance (see Clause 18) against the possibility of needing to cancel the Course or any part of it at any time.

## 5.8 Cancellation during the course for medical reasons

In the event of the Student becoming ill during the Course no refund of any fees will be made. For this reason the Student is strongly advised to take out insurance (see Clauses 5.6 and 18) against the possibility of needing to cancel the Course or any part of it at any time.

## 5.9 Transfer of place and re-application of monies paid

Without prejudice to Clause 12, the Student may not transfer their place on the Course to another person or request that any monies paid be applied in discharge (whether whole or partial) of fees or other sums owed by another student. For the avoidance of doubt, this Clause 5.10 shall apply whatever the reason given for requesting a transfer of a place or re-application of monies paid, including illness arising before or during the Course.

## 5.10 Absence without cancellation

The Student shall not under any circumstances (save in accordance with the procedures set out in the Rules & Regulations) absent himself from the Campus or withdraw himself from the Course without having made a written cancellation in accordance with this Clause 5.

## 6. Termination

6.1 Integration 21st Century d.o.o. shall be entitled forthwith to terminate this Contract (and any contract for a course or

courses booked but which have not yet commenced) by written notice to the Student if:

(a) payment of 100% of any monies owing to Integration 21st Century d.o.o. (including the balance of any Course fees) has not been made by at least 45 days before the start date of the course; or

(b) without prejudice to Clause 6.1(a) the Student commits any breach of the provisions of this Contract (including but not limited to a breach where Integration 21st Century d.o.o. considers in its absolute discretion that the Student has infringed any of the Rules & Regulations) or of any other contract relating to a course provided by Integration 21st Century d.o.o., and in the case of a breach capable of remedy without risk of detriment to other students as perceived in its absolute discretion by Integration 21st Century d.o.o. fails to remedy the same within 7 days (where the breach has occurred prior to the start date of the Course) or within 24 hours (where the breach has occurred on or after the start date of the Course) after the giving of a written notice particularising the breach and requiring the same to be remedied.

6.2 Any waiver by Integration 21st Century d.o.o. of any breach of any provision of this Contract shall not be considered as a waiver of any subsequent breach of the same or any other provision hereof.

6.3 The rights to terminate this Contract conferred by this Clause 6 shall be without prejudice to any other right or remedy of Integration 21st Century d.o.o. in respect of the breach concerned and any other breach.

## 7. Consequences of complete or partial termination

7.1 Upon registration for a course by payment of a booking deposit the Student is committed to taking up the place on the Course and paying the full Course fees as provided for in Clauses 3 and 4 and requests for refunds following cancellation or termination after the Course has started shall be treated solely in accordance with Clause 5.

7.2 Integration 21st Century d.o.o. accepts no responsibility for any loss or damage suffered by the Student as a result of termination of this Contract pursuant to Clause 6.1 only, including the cost of alternative accommodation, air fares, or other travel expenses for the Student or any other person.

7.3 Following the point of termination (where this occurs after the course has begun, or after the Student has begun to travel to the Campus to attend the course) for whatever reason and without prejudice to Clause 7.2 the Student shall be entirely responsible for their return to their home or other next destination at entirely their own cost. Where termination occurs (for whatever reason) after the Course has begun, the Student shall permanently depart the Campuses within 24

hours of the time at which they are informed of this Contract's termination, and informing the Student that they have been expelled from the course shall be treated as having informed the Student of the termination of the Contract.

7.4 After termination of this Contract (for whatever reason), Integration 21st Century d.o.o. shall have no further responsibility toward the Student under this Contract. Nevertheless, where the Student has not permanently departed the Campuses within the prescribed time under clause 7.3 above, Integration 21st Century d.o.o. reserves the right, and shall be entitled, to move the Student from the Campus at which they have been resident to another Campus or another location. The Student shall not be entitled or permitted to participate in any lessons or activities at the new (or any other) Campus, nor to socialise or interact with any other student.

7.5 Subject as otherwise provided herein and to any rights or obligations which have accrued prior to termination neither party shall have further obligations to the other under this Contract following termination thereof save as provided in Clause 28.

## **8. The Student's responsibilities**

8.1 The Student undertakes with Integration 21st Century d.o.o.:

(a) if requested by Integration 21st Century d.o.o. to provide satisfactory (to Integration 21st Century d.o.o.) references in respect of himself;

(b) to behave responsibly and not to damage any property belonging to Integration 21st Century d.o.o., to any of the Campuses or to any other person;

(c) fully to indemnify Integration 21st Century d.o.o. against any loss or damage to the premises, furniture or other property of the Campuses or of any other person by the Student or ensuing as a reasonably (in the opinion of Integration 21st Century d.o.o.) foreseeable consequence of any act or omission of the Student and to indemnify Integration 21st Century d.o.o. against any and all claims or costs in respect thereof;

(d) not to undertake any activity that may be liable (in the opinion of Integration 21st Century d.o.o.) to bring Integration 21st Century d.o.o., the Campuses, or other venues (whether or not Course activities are held there) into disrepute;

(e) to treat the facilities and the premises of the Campuses, other venues (whether or not course activities are held there) and all other persons with care and respect for the privacy of their residents (where applicable) and not interfere with or gain access to or attempt to gain access to those parts of the premises of the Campuses or other venues to which public use

or access are indicated by the Campus or venue in question to be unauthorised;

(f) not to smoke at any time while on the course, and in particular not to smoke in any room on the Campuses; in the event of noncompliance, smoke detectors may trigger the alarm; should the Fire Service levy a fine for unnecessary attendance the right is reserved to pass on this charge to the Student; furthermore, the legal age for smoking in Croatia is 18 years old, so students who purchase, distribute, or smoke tobacco may be committing a criminal offence; the Student is referred to paragraph 8 of the Rules & Regulations;

(g) without prejudice to Clause 8.1(f) not to commit any act which breaches the criminal law of, or infringes the civil rights of any other person under the laws of Croatia and/or any other jurisdiction whose laws apply to the Student.

(h) to pay to Integration 21st Century d.o.o. a charge in respect of a replacement room key (where applicable) in the event of the loss or damage of the original to the value of 30 Euro;

(i) to follow all instructions communicated or otherwise published by or on behalf of the Campuses and other venues (whether or not course activities are held there) with respect to security, health and safety regulations and personal and public safety;

(j) not to affix or attach anything to or otherwise decorate the whole or any part of the Campuses or any other venues (whether or not course activities are held there).

8.2 As provided in Clauses 6 and 7 Integration 21st Century d.o.o. reserves the right at any time to exclude from the Course and the premises of the Campuses and to terminate this Contract in respect of any Student whose behaviour is, in the opinion of Integration 21st Century d.o.o., unacceptable or an unacceptable nuisance or annoyance to other Students or to others on the premises of the Campuses or elsewhere and Clause 5.3 (no refunds) shall apply. Integration 21st Century d.o.o. also reserves the right at any time (including before commencement of the Course) to exclude from the Course and the premises of the Campuses and to terminate this Contract where it reasonably believes that the behaviour of the Student is likely to result in a breach of the Rules & Regulations or to be (in the sole opinion of Integration 21st Century d.o.o.) unacceptable, or where the Student has breached the Rules & Regulations on any other course operated by or on behalf of Integration 21st Century d.o.o., and Clause 5.3 shall apply.

8.3 The Student is bound by the Rules & Regulations and such other rules or regulations as may be notified to them whether before or after registration for the Course. Failure to abide by such rules and regulations is aimed to be dealt with immediately and may lead to expulsion from the Course and termination of this Contract pursuant to Clauses 6 and 7.

8.4 Integration 21st Century d.o.o. reserves the right to refer instances of what it perceives to be obstructive, disruptive, illegal or aggressive behaviour by the Student to the appropriate authorities or security staff of the relevant Campus and/or the local police.

8.5 Integration 21st Century d.o.o. reserves the right not to issue or to rescind the Student's graduation certificate and/or academic reports where the Student has in the opinion of Integration 21st Century d.o.o. breached any or all of the terms contained in this Contract.

8.6 Without prejudice to any other provision of this Contract, the Student shall at all times indemnify and keep indemnified Integration 21st Century d.o.o. against all expenses, costs, claims, damage and loss arising from or in connection with any act or omission of the Student.

8.7 The Student shall not commit a criminal or civil offence, or provide false qualifications or other fraudulent documentation.

### **8B Integration 21st Century d.o.o. responsibilities**

8B.1 Integration 21st Century d.o.o. shall deliver the Course, using reasonable care and skill.

8B.2 The Course fees include provision to the Student of suitable accommodation. In rare circumstances, Integration 21st Century d.o.o. may be prepared to allow the Student (or their parents or legal guardians) to arrange their own accommodation and to attend the Course as a day student. Such arrangements must be made with Integration 21st Century d.o.o. before booking a course, and adjusted fees will be agreed to reflect such alternative accommodation arrangements. The terms of such an agreement (in this Clause, "Agreement"), including such provisions as to fees, accommodation, and meals, are incorporated into this Contract, and in the event of any conflict between the Agreement and this Contract, the Agreement shall prevail). In such circumstances Integration 21st Century d.o.o. will have no responsibility for, or liability in respect of, the Student's accommodation or meals beyond such as is provided for in the Agreement.

### **9. Rules and Regulations**

9.1 The Student is bound by, and shall abide by, the Rules & Regulations from time to time in force, a copy of which will be made available to all students, and which are in any event available on Integration 21st Century d.o.o.'s website at <http://integration21.hr/en/terms-and-conditions> or at such other URL as Integration 21st Century d.o.o. may choose to make them available.

9.2 By paying the deposit referred to in Clause 3 of this Contract the Student confirms that he has read and agrees to abide by the Rules & Regulations.

### **10. Limitation of liability**

10.1 Integration 21st Century d.o.o. shall not be liable to the Student for any damages, loss, costs, expenses, claims or proceedings howsoever arising and whether actual or contingent arising in connection with the performance or contemplated performance of this Contract except for death or personal injury resulting from negligence of Integration 21st Century d.o.o., its employees agents consultants subcontractors or suppliers whilst acting within the scope of or in the course of their employment or contract.

10.2 Without limiting the generality of this Clause 10 or of the Contract as a whole, Integration 21st Century d.o.o. will not accept liability in the following circumstances:

- (a) loss of or damage to personal belongings whether or not caused by Integration 21st Century d.o.o.'s negligence;
- (b) if the failure or breach of this Contract is in whole or in part the fault of the Student;
- (c) if the failure or breach of this Contract is the fault of someone else not connected with the provision of the premises at which the Student is staying;
- (d) if the failure or breach of this Contract is in whole or in part attributable to any unusual or unforeseeable circumstances beyond Integration 21st Century d.o.o.'s control, the consequences of which could not have been avoided even if all reasonable care had been exercised; or
- (e) if the failure or breach of this Contract is in whole or in part attributable to any event which Integration 21st Century d.o.o. or the supplier of any service, even with all reasonable care, could not foresee or forestall.

10.3 Where Integration 21st Century d.o.o. makes any payment to the Student arising from this Contract, by the acceptance of such payment the Student thereby assigns to Integration 21st Century d.o.o. or its insurers any rights it may have to pursue any other third party. The Student must thereafter provide Integration 21st Century d.o.o. and its insurers with all assistance required.

### **11. Force majeure**

Without prejudice to Clause 10, Integration 21st Century d.o.o. shall not be deemed to be in breach of this Contract or otherwise be liable to the Student for non-performance or part-performance only or delay in performance of any obligation under this Contract arising out of circumstances beyond its control which it has notified at any time to the Student including but not limited to occurrences or threatened or suspected occurrences of activities of suspected terrorists, human or animal disease, fire or flood, disruption to air traffic, withdrawal or non-availability of services or facilities by any

third party, or direction of any competent local or national authority or fear of any such.

## **12. Assignment**

12.1 This Contract is personal to the Student who may not assign or dispose of any of their rights hereunder or sub-contract or otherwise delegate any of their obligations hereunder.

12.2 Integration 21st Century d.o.o. shall be entitled to assign the benefit and/or burden of this Contract to any person or company without requiring any consent of the Student.

## **13. Notices and service**

13.1 Any notice or other information required or authorised by this Contract to be given by either party to the other may be given by hand or sent (by first class pre-paid post, fax transmission or email), in the case of Integration 21st Century d.o.o. at the addresses stated in Clause 5, and in the case of the Student at their address as stated in the last communication of each type received from them.

13.2 Any notice or other information sent to the Student by post which is not returned to the sender as undelivered shall be deemed to have been given on the third day after the envelope containing the same was so posted; and proof that the envelope containing any such notice or information was properly addressed prepared and posted and that it has not been so returned to the sender shall be sufficient evidence that such notice or information has been duly given.

13.3 Any notice or other information sent by fax transmission, email or comparable means of communication shall be deemed to have been duly sent on the date of transmission provided that a confirming copy thereof is sent by first class pre-paid post to the other party within 24 hours after transmission.

13.4 Service of any legal proceedings concerning or arising out of this Contract may be effected by causing the same to be delivered to any address provided by the Student or his parent or legal guardian or to such other address as may from time to time be notified in writing by the party concerned.

## **14. Governing law and jurisdiction**

The interpretation and performance of this Contract shall be subject in all respects to Croatian law and the Student hereby submits to exclusive jurisdiction of the Croatian courts in respect of any difference or dispute that may occur as between the parties to this Contract in relation to this Contract or any other matter.

## **15. Third party rights**

The Contracts (Rights of Third Parties) Act 1999 is excluded from applying to this Contract and confers or purports to confer no right on any third party to enforce any of the terms of this Contract.

## **16. General**

Nothing in this Contract shall create, or be deemed to create, a principal and agent or partnership or the relationship of employer and employee between Integration 21st Century d.o.o. and the Student or any other person. Any reference in this Contract to any provision of a statute shall be construed as a reference to that provision as amended, re-enacted or extended at the relevant time. The headings in this Contract are for convenience only and shall not affect its interpretation.

## **17. Alterations**

Integration 21st Century d.o.o. reserves the right to make alterations without prior warning to Course start dates, Course content, and its academic and extracurricular timetables, depending on the availability of lecturers and other staff and other factors, as well as to the Rules & Regulations.

## **18. Insurance**

18.1 It is compulsory for the Student to be at all times comprehensively insured to cover all costs and consequences of medical treatment, repatriation, personal/public liability, personal accident, damage/theft/loss of personal belongings, legal expenses, recovery of course fees and flights booked or needed in the event of cancellation or early departure.

18.2 EU nationals shall bring valid documentation entitling them to free-at-the-point-of-delivery medical treatment on the Croatia's National Health Service such being additional to and not instead of comprehensive insurance as set out in Clause 18.1.

18.3 The Student shall provide Integration 21st Century d.o.o. with proof of their applicable policies of insurance forthwith upon request.

## **19. Visas**

19.1 The Student is strongly advised to ensure that they have an appropriate visa for study in Croatia covering the Course dates and that they can comply with all other Croatian entry and residence requirements before payment of any fees to Integration 21st Century d.o.o. as under no circumstances will any refund be made on grounds of lack of visa or similar travel documents required to enter Croatia legitimately, save in accordance with the cancellation provisions set out in Clause 5.

19.2 The Student shall comply fully with the immigration laws of the United Kingdom when entering the UK for a course of study.

## 20. Representation

The Student undertakes with Integration 21st Century d.o.o.:

- (a) not to make trade mark use of any name, trade mark or logo of Integration 21st Century d.o.o.;
- (b) not to make trade mark use of any name, trade mark or logo of any of the Campuses or other venues (whether or not Course activities are held there).

## 21. Communication of this Contract

Integration 21st Century d.o.o. shall communicate to the Student the terms contained in this Contract in several ways in order to ensure that such terms are successfully received and understood.

### 21.1 Specifically this Contract will be:

- (a) presented every day online on our website at [www.integration21.hr](http://www.integration21.hr) as a link which may be viewed and printed off in full at any time; and
- (b) presented as a hyperlink as a part of the online application process with the website coding written such that registration is not possible without a tick-box being checked by the Student thereby signalling agreement; and
- (c) mailed hard copy to all Students as a document as part of the welcome materials which are distributed after the first payment has been received by Integration 21st Century d.o.o.

## 22. Marketing, photography and videos

22.1 Subject to Clause 22.3 the Student agrees to participate in promotional activities undertaken by Integration 21st Century d.o.o. which include photography, videoing, recording and other such activities.

22.2 These activities may result in the production of materials featuring the Student such as brochures, posters, websites, newsletters and marketing campaigns.

22.3 Where desired the Student is able to opt out in advance of arrival on campus of involvement in such marketing by sending an email requesting the same to [admin@integration21.hr](mailto:admin@integration21.hr) or to such other address as may be notified to the Student by Integration 21st Century d.o.o. from time to time.

## 23. Press / media

The Student shall not during their course make any statement or give any interview to the media or publish any material whether online or otherwise in relation to Integration 21st Century d.o.o. or any of its employees, members or workers or its clients or business referrers without the prior written consent of a company director of Integration 21st Century d.o.o. and shall remove or recall all such material which has been so published immediately upon being asked to do so by or on behalf of Integration 21st Century d.o.o. insofar as it is within the Student's power to do so.

## 24. Medical, Religious, Disability, Learning and other Policies and Procedures

24.1 It is extremely important that the Student familiarises themselves with information regarding the medical, religious, disability, learning and other policies and procedures as presented on Integration 21st Century's d.o.o. website at <http://integration21.hr/en/terms-and-conditions>. This webpage contains very important information for the Student to consider carefully prior to enrolling on to a course. The Student accepts, and agrees to abide by, the policies and procedures, as amended from time to time, set out at the URL stated in this clause (or at such other URL at which Integration 21st Century d.o.o. may choose to make them available).

24.2 Integration 21st Century d.o.o. will require the Student's parents/ legal guardians to complete a medical and dietary information form prior to the Student's arrival in Croatia. The Student's parents or legal guardians shall submit the completed form not less than 45 days prior to the start of the course: it is essential to the safety and wellbeing of each Student that the form is completed accurately and fully. If the information given on the form changes at any time prior to the end of the course, the Student's parents or legal guardians shall notify Integration 21st Century d.o.o. forthwith of any changes.

## 25. Complaints procedure

The Student is entitled to make a complaint by following the complaints procedure documented on Integration 21st Century's website at <http://integration21.hr/en/useful-information>.

## 26. About Integration 21st Century d.o.o.

Integration 21st Century (Integracija XXI vijek) d.o.o. is incorporated in Croatia under company number 2071479 (MBS 080561881) with its registered office at Draznikova Ulica 66, Zaton-Nin, 23232, Croatia. Its VAT number is 67482514925. Integration 21st Century d.o.o. contracts with the Campuses for the use of their facilities but is not a part of and does not operate under the aegis of any of the Campuses.

## 27. Continuing obligations

The following provisions of this Contract shall survive expiry at termination of this Contract howsoever they arise and shall continue in force indefinitely:

Clause 4 (Balance payment), Clause 4B (Your right to cancel within 14 days), Clause 6.4 (Termination), Clause 7 (Consequences of complete or partial termination), Clause 8.1 (c) and (h) (The Student's responsibilities), Clause 8.4 and 8.5 (The Student's responsibilities), Clause 9 (Rules & Regulations), Clause 10 (Limitation of liability), Clause 14 (Governing Law and jurisdiction), Clause 20 (Representation), Clause 22 (Marketing, photography and videos), Clause 25 (Complaints procedure).

## **28. Value Added Tax (VAT), Local Tourist Tax**

All prices stated by Integration 21st Century d.o.o. in its electronic and paper marketing materials are inclusive of VAT and Local Tourist Tax.

## **29. Definitions and interpretation**

In this Contract the following words and phrases shall bear the following meanings:

29.1 "the Campuses" means those bodies or institutions listed in the Schedule and "Campus" means any one of them.

29.2 "this Contract" means the terms and conditions contained herein.

29.3 "the Course" means the programme to be provided by Integration 21st Century d.o.o., as described on Integration 21st Century d.o.o.'s website at the date on which this Contract comes into effect in accordance with Clause 3, which is the subject matter of this Contract, together with all its associated activities and arrangements.

29.4 "Integration 21st Century International Summer School" is a trading name of Integracija XXI vijek d.o.o.

29.5 "the Rules & Regulations" means the course rules and regulations from time to time in force and which are published in the 'Rules & Regulations' document, available online at <http://integration21.hr/en/terms-and-conditions> or at such other URL as Integration 21st Century d.o.o. may choose to make it available.

29.6 "the Student" means the participant in the Course in respect of whom this Contract is made, and where they are a minor shall (except where the wording of any clause indicates to the contrary) include their parents or legal guardians.

29.7 Except where a contrary intention appears, a reference to a Clause or Schedule, is a reference to a clause of, or schedule to, this Contract.

29.8 Clause headings shall not affect the interpretation of this Contract.

29.9 A **person** includes a natural person, corporate or unincorporated body (whether or not having separate legal personality).

29.10 Unless the context otherwise requires, words in the singular shall include the plural and in the plural shall include the singular.

29.11 Unless the context otherwise requires, a reference to one gender shall include a reference to the other genders.

29.12 A reference to any party shall include that party's personal representatives, successors and permitted assigns.

29.13 A reference to a statute or statutory provision is a reference to it as amended, extended or re-enacted from time to time.

29.14 A reference to a statute or statutory provision shall include all subordinate legislation made from time to time under that statute or statutory provision.

29.15 A reference to **writing** or **written** includes fax and e-mail.

29.16 Any obligation on a party not to do something includes an obligation not to allow that thing to be done.

29.17 Any words following the terms **including, include, in particular, for example** or any similar expression shall be construed as illustrative and shall not limit the sense of the words, description, definition, phrase or term preceding those terms.

## **Schedule**

### **The Campuses**

1. The Adriatic Group Hotel Zora and/or all or any of its constituent outlets.